

# NATURAL GAS & ELECTRICITY

**NATURAL GAS ACTUALLY HAS NO ODOUR! A PUNGENT, ROTTEN EGG ODOUR IS ADDED AS A SAFETY PRECAUTION. IT'S THERE TO LET YOU KNOW WHEN NATURAL GAS IS IN THE AIR.**

## IF YOU SMELL GAS INSIDE A BUILDING:



Evacuate people and pets from the building immediately.



Leave the doors open as you exit.



Do not smoke, light matches or lighters, operate electrical switches, appliances, phones, vehicles, or create any other source of ignition or sparks.



Call 911 once you are outside.

**AVOID DAMAGING GAS, ELECTRIC AND UTILITY LINES THAT MAY BE BURIED A FEW INCHES UNDERGROUND.**

## IF YOU SMELL GAS OUTSIDE A BUILDING:



Evacuate people and animals from the area immediately.



Do not smoke, light matches or lighters, operate electrical switches, appliances, phones, vehicles, or create any other source of ignition or sparks.



Shut down equipment (such as lawn mowers, vehicles, and power tools) if it is safe to do so. Alert anyone who is nearby and stay upwind.



Call 911 immediately.



Keep people away from the area.

Click or call Utility Safety Partners at least two working days before digging in your yard.



Toll Free  
1 800 242 3447



Website  
[www.utilitysafety.ca](http://www.utilitysafety.ca)

**TO REPORT A DOWNED POWER LINE, CALL 911 IMMEDIATELY WITH INFORMATION ON THE EXACT LOCATION OF THE LINE.**

- Always assume downed lines are energized.
- Keep back a minimum of 15 metres (50 feet) from the wires or anything in contact with the wires.
- Warn others in the area of the danger and have them stay back.

## TIPS FOR AN EXTENDED POWER OUTAGE



Disconnect all electrical appliances and equipment to avoid damage from electrical surges.



Keep fridge and freezer closed. The refrigerator will keep food cold for about four hours and a full freezer will keep the temperature for about 48 hours.



Stay warm. Gather family members in the warmest room in the house. Dress in layers, draw drapes or cover windows to prevent heat loss.



Do not use camp stoves, kerosene heaters or barbecues indoors as they emit carbon monoxide. Gas stoves used as a heat source for long periods without ventilation will do the same. Ensure generators are placed outside and are well ventilated.



Check on neighbours.



If safe, go to a community location with power if heat or cold is extreme.